

## INSTRUCTION ON THE CONSUMER'S RIGHT TO WITHDRAW FROM THE CONTRACT

The customer has the right to withdraw from the contract.

Pursuant to Article 27 of the Act of May 30, 2014 on Consumer Rights (Journal of Laws of 2014, item 827, as amended), you have the right to withdraw from this contract within 14 days. Any customer who is a Consumer, has the right to withdraw from the contract concluded at a distance without giving any reason. You have the right to withdraw from the contract within 14 calendar days from the moment of taking possession of the Goods by the Customer or a third party indicated by him other than the carrier.

The Customer is not entitled to withdraw from the contract with respect to the contracts specified in Article 38 of the Act of May 30, 2014 on Consumer Rights, among others, in the situation:

- 1) for the provision of services, when the entrepreneur has fully performed the service with the express consent of the Consumer, who was informed before the start of the service that after the performance by the entrepreneur will lose the right to withdraw from the contract;
- 2) in which the price or remuneration depends on fluctuations in the financial market over which the trader has no control and which may occur before the expiration of the deadline for withdrawal from the contract;
- 3) in which the subject of the performance is a non-refabricated thing, produced according to the Consumer's specifications or serving to meet his individualized needs;
- 4) in which the subject of the performance is an item subject to rapid deterioration or having a short shelf life;
- 5) in which the subject of performance is an item delivered in a sealed package that cannot be returned after opening the package for health or hygiene reasons, if the package has been opened after delivery;
- 6) in which the subject of the service are things that, after delivery, due to their nature, become inseparably connected with other things.

In order to exercise your right of withdrawal, you must inform the Seller of your decision to withdraw from this contract by a statement sent to us by mail or electronically to the mailing addresses indicated above.

In order to make a statement as to withdrawal from the contract, you may use of the model form provided by us, which constitutes Appendix No. 1 to the Regulations of the Online Store. The use of the model form is not mandatory and in no way affects the very exercise of the right to withdraw from the contract.

To meet the 14-day deadline it is sufficient to send the Customer's statement of withdrawal from the contract before its expiration.

**Effects of withdrawal:**

When the Customer withdraws from the contract, the contract is considered not concluded, and the Consumer is then released from all obligations. What the parties have rendered to each other is subject to return in an unaltered state, unless the change was necessary within the limits of ordinary management

The return should be made immediately, no later than within fourteen days from the day we are informed of your decision to exercise your right to withdraw from this contract. We will return all payments received to you, including the cost of delivery of the item (except for additional costs resulting from the delivery method chosen by you other than the cheapest ordinary delivery method offered in our Online Store).

The online store may withhold the refund of the payment until it has received the Goods from the Customer or until it has provided proof of their return, whichever occurs first.

Please return the Goods to the above address no later than 14 days from the day on which you informed us by letter or by e-mail of your withdrawal from this contract. The deadline is also met if you send back the item before the expiry of the 14-day period.

Please be advised that you will be required to pay the direct costs associated with the return of the Goods.